

## **Highly Scalable Streaming Data Platform**

Enterprise Data Platform to support high throughput IoT data streaming and analytics for firm's massive data centers spread out across the globe



#### **About Customer**

- Global leader in data center colocation and interconnection services
- Operates a footprint of 62 data centers in 29 markets around the world, providing services to more than 2,000 leading enterprises & U.S. federal government agencies



## Business Challenges / Drivers

- Support high volume of streaming data generated by data centers located through out the globe
- Support near real-time preventive maintenance of data center equipment



### Approach / Deliverables

- Integrated ERP (SAP), CRM (Salesforce), Service Management (Service Now), Billing systems and Operational Systems data into unified data platform
- Streaming of power, temperature, humidity and other high throughput sensor data thru state-of-art messaging framework (Apache Kafka)
- Built multi-tenant data management system leveraging Postgres
  Hyperscale warehouse for storage and reporting needs
- Leveraged Apache Spark for Integration and Descriptive and Predictive Analytical Services



#### Outcomes / Benefits

- Unified data view of the entire company from ERP, CRM, Services, Billing and Operational Systems resulting in faster insights
- Improved customer experience by predictive maintenance of critical DC equipment
- 40% cost savings using predictive maintenance over reactive maintenance

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